**Warranty Info**

**Price Match Guarantee**:**** Server Part aims to offer the lowest possible prices for the product. We also guarantee that our prices will not exceed those of any competitor.

**100% Quality Assurance:** We value product quality and strive to provide a better customer experience. Before any shipment, we balance all products. All of our products are guaranteed to be 100% original and genuine. All of our products are either "New Sealed" (or "Used/Refurbished") and certified to meet the highest standards.

**100 % Money Back Guarantee**:**** Please read our Return Policy carefully to ensure that you are able to exchange or return the product purchased from Server Part in the event of an inconvenience.

**Free Technical Support from CCIE:** We offer technical support and personal learning to our customers through a free Cisco Expert Consultancy Service.

We value the trust of our customers and are grateful for their trust. We ensure that our suppliers deliver the items in a timely manner and with safety. Verified authorizations include: VeriSign Secured, MacAfee Security.

**Return Material Authorization Process (RMA)**:**** After agreeing to the terms and conditions, a RMA request should also be made in case there are any returns.

1. This is required for all returns of Server Part products, regardless of reason.
2. All accessories, manuals, and software must be returned along with any warranty claims. The original packaging should not be damaged.
3. Once you have received your RMA number, goods must be repacked exactly as they were delivered. If the original packaging is damaged, a 25% restocking fee will be assessed.
4. Avoid rejection of returns by not writing directly on the original package/box.
5. You can avoid rejection by returning the item.
6. Use a label to clearly and accurately mention Server Part’s full address on the outer packaging
7. After the shipment is received and tested by our supply-chain department, you will receive the exchanged product within 10 business days.
8. We must be notified within two days after receipt of the product if there are any discrepancies in your PO or the goods received.